



How to Connect With the Hazus Community

There are many ways to connect with the Hazus community, whether you want to collaborate with colleagues across the U.S., need technical support, or want to stay up-to-date on Hazus.

User Groups Calls (National and Regional)

In order to keep all Users engaged and up-to-date on Hazus information, the program holds monthly National Hazus User Groups calls. Each call focuses on a different topic, and features one or two speakers from the User community. In addition to the monthly National call, each group or Region conducts its own local User Group calls. For more information and to find a group in your area, check FEMA's website (<http://www.fema.gov/hazus-user-groups>) or join the GovDelivery mailing list.

Hazus User Group Podcasts

You can find podcasts from our Hazus User Group calls on iTunes. They are a free and easy way to get information from past calls. To find the podcasts, you must register for an iTunes account at www.apple.com/itunes/?cid=OAS-US-DOMAINS-itunes.com. After you create an account, go to the Podcast page and search for 'Hazus Community.'

FEMA.gov/Hazus

This website gives the public and users information on Hazus. Topics include: Program Announcements, Applications, and information on training, user groups, and conferences.

GovDelivery Announcements

GovDelivery is a widely-used Government communications mailing list. Sign up to receive automated updates about Hazus. You can personalize your settings, including type and frequency of information. To sign up, visit public.govdelivery.com/accounts/USDHSFEMA/subscriber/new?topic_id=USDHSFEMA_122.

LinkedIn – Hazus Group

The Hazus Group on LinkedIn is a great way to receive Hazus information, participate in discussions, and ask Hazus-related questions. To find out more about the Hazus group, go to <http://www.linkedin.com/groups/HAZUS-822417>. You need a free LinkedIn account to join the discussion and follow the group.

Service Desk

For any Hazus questions or technical support, refer to the FEMA.gov Hazus page (<http://www.fema.gov/protecting-our-communities/hazus>) or reach out to the following service providers based on your questions:

- For Technical assistance, email helpdesk@support.hazus.us or Andrea Jackman, Andrea.Jackman@us.ibm.com
- FMIX (FEMA Map Information eXchange) Phone Number - 1-877-FEMA MAP (1-877-336-2627)
- For questions about Hazus outreach, email hazus@arcaspicio.com