

Meeting Logistics	
<b>Date</b>	June 12, 2012
<b>Time</b>	3:00pm Eastern Standard Time
<b>Location</b>	Conference Call
<b>Description</b>	Monthly national meeting with Hazus User Group members
<b>Facilitator</b>	Lynn Ann Casey

Agenda	
<b>Welcome and Introduction</b>	Eric Berman
<b>Introduction of new CDS Team</b>	Lynn Ann Casey
<b>ESRI Conference</b>	Kevin Mickey
<b>General Hazus Updates</b>	Kathleen Goulding
<b>Future Hazus Community Engagement</b>	Lynn Ann Casey

## User Group Discussion

### Welcome and Introduction

- Welcome to the Hazus User Group! User Group meetings will be held monthly. A PowerPoint presentation will be available to help users follow along with the calls. These are available on the LinkedIn Hazus group using SlideShare.
- The Customer and Data Services (CDS) Team has transitioned to IBM and the new team is on board to support the Hazus users.

### Introduction of the New CDS Team

- The CDS Team will support Hazus by doing User Group coordination and logistics, draft and send out HotZone Newsletters, conduct training and provide user guide updates to support service packs / releases, and will be in charge of internal team SharePoint administration.
- If you have any questions, please reach out to us by emailing [hazus@arcaspicio.com](mailto:hazus@arcaspicio.com). The first available team member will respond to you quickly.

### ESRI Conference

- The ESRI Conference will be held in San Diego, CA on July 23<sup>rd</sup>-27<sup>th</sup>
- Kevin Mickey will be giving presentations on Tuesday and Wednesday to give an overview of the newest updates to Hazus-MH and will discuss Hazus capabilities.
- This conference is a great opportunity to engage those who don't know Hazus, and to get them involved in their local Hazus User Group.
- Kevin encourages members of the San Diego User Group to attend the Conference and especially the Hazus presentations.
- For those that will be there, Kevin would love to set up a time to meet everyone. Information will be posted to the Hazus LinkedIn page before the conference if there is interest.
- The deadline for map submissions in the ESRI Map Gallery is July 15th. More information is posted on the Hazus LinkedIn page.

### General Hazus Updates

- The next HotZone Newsletter will be sent out on July 10<sup>th</sup> 2012. Please email [hazus@arcaspicio.com](mailto:hazus@arcaspicio.com) with any announcements and/or ideas for topics.
- Upcoming training includes courses in June and August. The Basic Hazus-MH course in August will be held in Alabama. For more information on upcoming training, please visit the FEMA training website.
- User Group calls will be held on a monthly basis. Leaders calls will be held every other month, or as needed. The schedule of upcoming calls is:
  - Hazus User Group Calls:
    - July 17, 2012
    - August 14, 2012
    - September 18, 2012
    - October 16, 2012
    - November 13, 2012
    - December 11, 2012
  - Hazus Leaders Calls:
    - July 10, 2012
    - September 11, 2012
    - November 6, 2012
    - January 8, 2013
- If users have any ideas for future User Group call topics, or if you would like to be a presenter, please reach out to [hazus@arcaspicio.com](mailto:hazus@arcaspicio.com).
- Kathleen Goulding will send an Outlook invitation to all Hazus User Group Leaders.

### Future Hazus Community Engagement

- The CDS team is working on updating web content on FEMA website so all information is current and informative. We will keep users updated on when the site is going live. The estimated date is late June 2012.
- Our outreach team is very focused on continuing the community engagement of the Users and the entire Hazus community. Initiatives that our team is planning include the Hazus Awards program, LinkedIn Hazus group, Hazus Community twitter (@HazusCommunity), and the User Group calls.
- There have been some recent changes of our systems, and therefore a planned outage occurred. The systems are now back up, and we are tracking progress by doing analysis and building our Frequently Asked Questions.
- Our team will update the User Group and report on what kind of calls/questions we have been getting so that the Hazus community is aware of issues and can request support.
- The team is also administering the SharePoint portal. If there are any issues/questions about the SharePoint site, please email [hazussp@riskmapcads.com](mailto:hazussp@riskmapcads.com).
- There is a Florida GIS Conference on September 17<sup>th</sup> and 18<sup>th</sup> and Hazus will work with the Region to provide Hazus materials and possibly training. More information will be provided as it becomes available.
- Any ideas/comments/suggestions are welcome – please email [hazus@arcaspicio.com](mailto:hazus@arcaspicio.com).

### Next Hazus User Group Conference Call

- The next Hazus User Group call will be July 17, 2012 from 3-4pm EST.
- Please check the LinkedIn Hazus Group for the presentation approximately an hour prior to the call.